

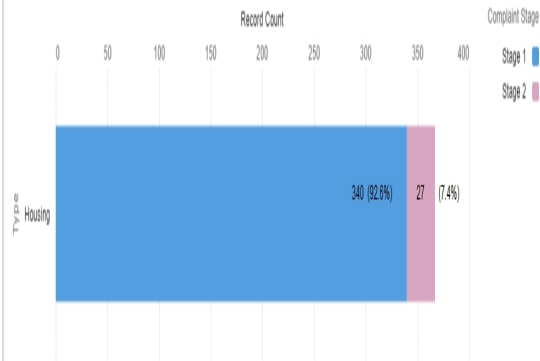
### Complaints Report - Housing Property Services (Assets, repairs and maintenance)

For reporting on Repairs Complaints Performance

As of 10-Jan-2024 15:21 Viewing as Kim Walsh

#### Repairs Number and % of Complaints (Stage 1 & 2)

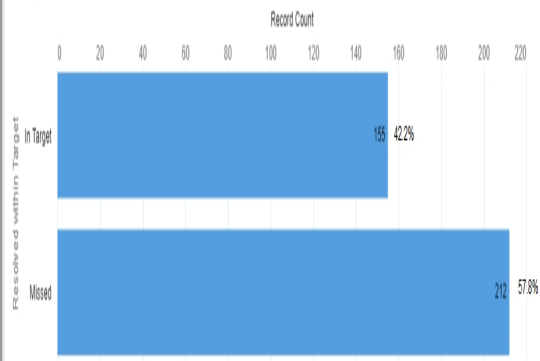
April 23 - Dec 23



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#### Repairs Complaints Missed/Resolved in Target (number & %)

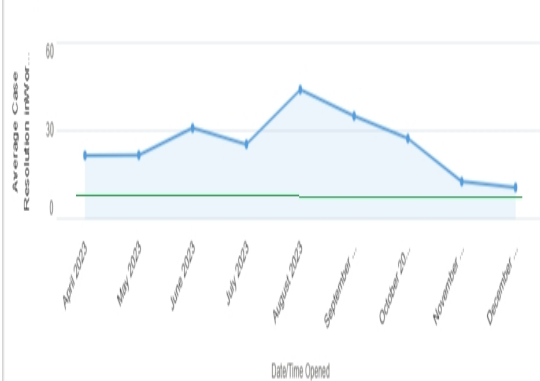
April 23 - Dec 23



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#### Repairs Stage 1 Response Times (average working days)

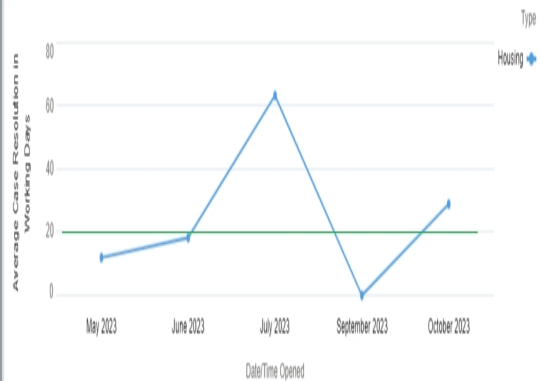
April 23 - Dec 23



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#### Repairs Stage 2 Response Times (average working days)

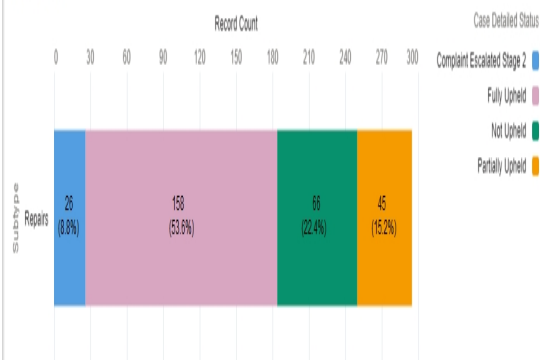
April 23 - Dec 23



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#### Repairs Complaints Upheld Status

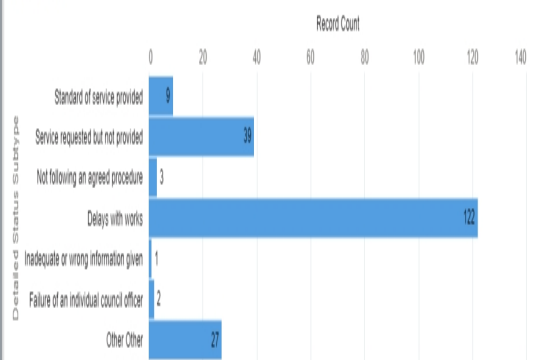
April 23 - Dec 23



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#### Reasons for Upheld/Partially Upheld Repairs Complaints

April 23 - Dec 23



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